

In response to nbn co's recent Operations Bulletin on 25 June 2021 to RSPs regarding their HFC Recommencement Plan, we are advising further changes to the managed disconnection arrangements for legacy copper (and legacy HFC) services.

nbn co's Operations Bulletin advised that nbn co plan to progressively recommence taking HFC new connection orders from 26 July 2021 and expect to release a final tranche of premises as serviceable in the week beginning 20 September 2021

Telstra and nbn co have now agreed further amendments to your managed disconnection arrangements for remaining active legacy services within Rollout Regions containing premises at nbn HFC locations.

An overview of the managed disconnection arrangements is as follows:

- **Rollout Regions containing nbn HFC premises aligned to Waves 88 and 89**

On 30 April 2021, we advised you Rollout Regions containing nbn HFC premises with remaining active legacy services, within Waves 84, 85 and 86 would move across to Wave 88 (Disconnection Date (DD) 10-Sep-2021), and those within Wave 87 would move across to Wave 89 (DD 8-Oct-2021). Premises within these Rollout Regions would then be aligned to the applicable managed disconnection arrangements within the Disconnection Dates for those Waves.

We now wish to advise Rollout Regions containing nbn HFC premises with active legacy services in Waves 88 and 89 will move across to Wave 93 (DD 25-Feb-22).

Telstra believes the managed disconnection arrangements described above gives adequate consideration to nbn co's advised HFC Recommencement Plan as well as the service continuity objective while seeking to minimise disruption to existing legacy services.

For clarification, the movement of the Rollout Regions from Wave 86 to Wave 88 as described above also includes those Rollout Regions containing nbn HFC premises that previously resided in Waves 80 to 83. The movement of those Rollout Regions from Waves 80 to 83 to Wave 86 was advised to you on 11 February 2021.

- **nbn HFC premises within Wave 79**

There is no change - premises with remaining active services at nbn HFC premises within Wave 79 (DD 15-Jan-2021) were granted an extension to timeframes equivalent to the maximum In Train Order Period timeframes (i.e. DD + 150 business days), reflected in your Service Profile as 'DAL – 20/8/2021'.

- **nbn HFC premises within Waves up to and including Wave 78**

Also, no change - premises with remaining active services at nbn HFC premises, in Waves up to and including Wave 78, that were rolled back to Service Class 20 by nbn co will continue to be managed under the Complex Ready to Connect (RTC) Premises arrangements. These arrangements are currently reflected in your Service Profile as 'EDD – TBA'. 'TBA' will be replaced with an actual date when nbn co advises Telstra that the premise has been made nbn-serviceable.

Next Steps:

We will continue to monitor the appropriateness of the above arrangements together with risks to service continuity, in association with nbn co's pause on accepting new orders for nbn HFC services at unconnected locations and the implementation of their HFC Recommencement Plan. Any additional material changes to the approach outlined above will be advised to you as soon as possible.

If you have any questions relating to nbn co's HFC ordering processes, we suggest you contact your nbn account team. For any further information regarding arrangements for legacy copper services, please contact your Service Manager.