

Dear Customer

Update to previously advised Stop Sell and Exit of ATM (over fibre), Ethernet over ATM (over fibre), Wholesale ATM (over fibre), BDAS Enhanced, BDAS Premium, Data Access Radial, DDS Fastway, DDS Flexnet, DDS LAS, Frame Relay and Megalink

We previously advised you of the national Stop Sell for these legacy products and indicated that we would complete a full exit in 2022. We would now like to inform you that we will be undertaking a national final sunset exit on 31 August 2022 for these legacy products.

What products are affected by this notice?

The products that are affected by this withdrawal notification for a national exit are set out in the table below (together the “**Legacy Products**”)

Legacy product	Affected supply agreement (CRA/TWA/GAA) schedules
ATM & Ethernet over ATM (over fibre)	67 & 68
Wholesale ATM (over fibre)	67
BDAS Enhanced	79
BDAS Premium	79
Data Access Radial (DAR)	173
DDS Fastway	OCT
DDS Flexnet	OCT
DDS LAS	OCT
Frame Relay	OCT
Megalink	OCT
<i>ULLS that you have certified to us as “Special Service Inputs” (or SSI), that you use to supply equivalent services to the above services to your own customers. You will have marked these with one or more of the codes under the certification process set out in the ULLS Ordering and Provisioning Manual.</i>	

Withdrawal process

A national stop sell is currently in place for all new requests for new services for both existing customers and customers who have not previously acquired the Legacy Products.

The withdrawal of the Legacy Products will occur on the final exit date of 31 August 2022. This means that, on 31 August 2022:

- (a) all remaining Legacy Products will be disconnected in all geographic regions (both inside and outside of the nbn fixed line footprint); and
- (b) all remaining ULLS that are certified as SSI for services equivalent to DAR, Megalink, Frame Relay, or DDS Fastway will be disconnected on 31 August 2022.

Previous notifications

Telstra has previously announced that DDS (including DDS Fastway, DDS Flexnet and DDS Local Area Service), Megalink, DAR and Frame Relay services that are supplied over copper and are being migrated to the NBN are subject to a NBN service withdrawal process. In accordance with the Migration Plan, 31 August 2022 is the Final Sunset Exit Date under Required Measure 5D. As a result, notwithstanding the previous notifications, all remaining DDS (including DDS Fastway, DDS Flexnet and DDS Local Area Service), Megalink, DAR and Frame Relay services will be disconnected on 31 August 2022.

More information regarding the NBN service withdrawal process (including copies of Required Measure 5D) are available on the Telstra Wholesale Customer Portal and <https://www.telstrawholesale.com.au/nbn.html> for your reference.

Why is Telstra withdrawing these services?

These are legacy products and we have seen a rapid decline in services with very few recent orders meaning that it is no longer commercially viable for us to support these products. Telstra has a number of legacy products with overlapping functionality and there are currently newer alternative products that offer a better long-term solution. In addition, Telstra is planning for a future simplified and digitised product set.

Recommended 'Go-To' Products

We recommend that you order new services under the recommended go to products in the below table. If you currently do not acquire these products, please let us know and we will work with you to find the optimal result for your business.

Legacy product	Recommended go to products
ATM & Ethernet over ATM (over fibre)	Ethernet Access for VPN Wavelength service for ADSL aggregation
Wholesale ATM (over fibre)	Managed Lease Line
BDAS Enhanced	Ethernet Access over Telstra Fibre Ethernet Access over NBN TC-2
BDAS Premium	Managed Lease Line
Data Access Radial (DAR)	Ethernet Access over Telstra Fibre
DDS Fastway	Ethernet Access over NBN TC-2
DDS Flexnet	
DDS Local Area Service (LAS)	
Frame Relay	
Megalink	

What are Telstra's future plans for these products?

Telstra is currently planning for a future simplified and digitised data product set. As these plans progress, Telstra will provide you with updates. Until we notify you otherwise, Telstra will continue to accept upgrade and downgrade orders, that can be completed by software changes only, for your existing services (even after the stop sell dates set out below but no later than 31 August 2022).

Important dates to remember

Milestone	Date
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<p>National Stop Sell for the provision of new services and certified ULLS equivalent supplied under the following legacy products:</p> <ul style="list-style-type: none"> • Data Access Radial (DAR) • DDS Fastway • DDS Flexnet • DDS LAS • Frame Relay • Megalink 	<p>30 June 2018</p>
<p>National Stop Sell for the provision of new services and certified ULLS equivalent supplied under the following legacy products:</p> <ul style="list-style-type: none"> • ATM & Ethernet over ATM (over fibre) • Wholesale ATM (over fibre) • BDAS Enhanced • BDAS Premium 	<p>1 January 2020</p>
<p>National Product Exit for all remaining and certified ULLS equivalent services supplied under the following legacy products:</p> <ul style="list-style-type: none"> • ATM & Ethernet over ATM (over fibre) • Wholesale ATM (over fibre) • BDAS Enhanced • BDAS Premium • Data Access Radial (DAR) • DDS Fastway • DDS Flexnet • DDS LAS • Frame Relay • Megalink 	<p>31 August 2022</p>

What more can we do to assist you?

We are here to ensure you are well supported by Telstra Wholesale and we will keep you informed of our future plans.

Please contact us if you have any questions.